Strategic Plan – Key Focus Areas

Priority Area #1: Time Critical Diagnosis				
Time Critical Diagnosis Ad-			Hoc Com	mittee, Geoff Dutton, Chair.
Strategies & Goals		Key Objectives		Action Steps
1. Improve the care provided to	1.1	Integrate Time Critical	1.1.1	Establish Time Critical Diagnosis (TCD) ad hoc committee to determine the
patients with trauma, stroke,		Diagnosis (TCD) concepts into		need and course. <u>Completed</u>
STEMI and other time critical		Ohio EMS standards of care.		
conditions.				
	1.2	Make sure the EMS component	1.2.1	Conduct initial meeting: set goals, determine chairperson, membership and
		is integrated into overall TCD		set meeting schedule. <u>Completed</u>
		plan through participation in	1.2.2	Determine required action steps and timelines to properly vet out.
		legislative initiatives and future		<u>Completed</u>
		TCD Board or Foundation.	1.2.2	Solicit input from stakeholders. <u>Completed</u>
			1.2.3	Craft concepts from which legislation or rules can be drafted as it relates to
				EMS standard of care <u>Completed</u>
			1.2.4	Determine how EMS standard of care changes will be carried out by the
	4			Division of EMS. Ongoing.
			1.2.5	Meet with DPS legislative staff and Director to obtain support as needed.
			1.2.6	Assist legislative liaison draft language based on legislative concept as needed.
			1.2.7	Introduce legislation and offer testimony as needed.
			1.2.8	Identify funding needs.
			1.2.9	Operationalize TCD into Ohio EMS.
			1.2.10	Identify if grant funding can be used.
	•			

	Priority Area #2: Dispatch EMS System Development Committee, Deanna Harris				
	Strategies & Goals		Key Objectives	Hent Con	Action Steps
1.	Develop and implement dispatch center and emergency medical dispatcher certification	1.1	Develop concept paper on creation and implementation of dispatcher certification.	1.1.1	Research and identify states implementing best practices and review those models. Issue a grant to study and develop a report on the existing public safety
	•		•		dispatch practices, providers and centers in Ohio. <u>Completed</u> - Report to be release in 2014.
				1.1.3	Draft concept paper.
				1.1.4	Present draft concept paper to Board for approval.
				1.1.5	Meet with impacted stakeholders.
				1.1.6	Revise concept paper based on stakeholder input and feedback.
				1.1.7	Reintroduce concept paper to board for final approval.
		1.2	Develop implementation plan.	1.2.1	Conduct gap analysis to identify disparity between dispatching capabilities statewide and the concept paper recommendations.
				1.2.2	Resolve ownership of dispatch training and certification between Dept of Educ and DEMS.
				1.2.3	Identify funding needs and sources.
				1.2.4	Identify and pursue legislative and rule changes necessary to implement.
				1.2.5	Identify curriculum to be used to train dispatch personnel.
				1.2.6	Identify process used to verify needed competencies.
				1.2.7	Develop certification and recertification process.
				1.2.8	Determine availability of EMS grant dollars to implement EMD programs.
				1.2.9	Operationalize EMD into Ohio EMS.

	Priority Area #3: Education Education Committee, George Snyder, Chair					
	G		ittee, Ge	Č ,		
1	Strategies & Goals	Key Objectives	1 1 1	Action Steps		
1.	Continue to implement the EMS	1.1	1.1.1	Adopt and implement National EMS Scope of Practice Model as a foundation		
	Education Agenda for the			for Ohio authorized EMS Scope of Practice. <u>Completed</u>		
	Future including the National		1.1.2	Implement National EMS Education Standards with revised rules. <u>Completed</u>		
	EMS Scope of Practice Model		1.1.3	Instructional guide for all EMS training levels. <u>Completed</u> ; <u>release 2015.</u>		
	as a foundation for the Ohio		1.1.4	r		
	authorized EMS scope of			accreditation for paramedic education. <u>Completed</u>		
	practice, National EMS		1.1.5	Draft rules for National Accreditation at the paramedic level. <u>Completed</u>		
	Education Standards, and		1.1.6	Draft rules to EMS Board <u>Completed</u>		
	National EMS education		1.1.7	EMS Board approves rules. <u>Completed</u>		
	program accreditation.		1.1.8	Rules through Common Sense Process . Completed		
			1.1.9	Public Hearing. <u>Completed</u>		
			1.1.10	Monitor Implementation and roll out process for National Accreditation Rules.		
				<u>Completed</u>		
2.	Expand and increase the use of	2.1 Improve certification test	2.1.1	Analyze certification exam results to determine areas of deficiencies.		
	resources that help training	outcomes - Ongoing	2.1.2	Develop resource guide for program directors on these deficiencies to assist in		
	institutions deliver high-quality,			students being able to pass NREMT exam. Completed		
	relevant education					
		2.2 Explore and potentially	2.2.1	Establish a working group to fully vet out the issues and make a		
		implement a statewide clinical		recommendation.		
		preceptor orientation and	2.2.2	Conduct cost and operational needs assessment.		
		continuing education program	2.2.3	Acquire funding.		
		and system to be hosted on the				
		Ohio EMS Division EMS				
		website in support of CAAP				
		accreditation.				
		2.3 Update the statewide instructor	2.3.1	Revise curriculum. <i>Completed</i>		
		course	2.3.2	Board Approval of curriculum. Completed		
			2.3.3	Develop instructor guidance document. <u>Completed</u>		
			2.3.4	Review, update and implement instructor techniques examination. *		
				Completed		

Priority Area #4: Medical Direction						
Medical Oversight Committee, Geoff Dutton						
Strategies & Goals Key Objectives			Action Steps			
Develop an EMS system in	1.1 Support the Ohio Chapter of the	1.1.1	Provide input to areas of medical director course where appropriate (i.e. grants			
which physicians are involved in	American College of <i>Emergency</i>		program information, CE requirements, etc.). Ongoing			
all aspects of patient care,	Physicians (ACEP), in updating	1.1.2	Updated course posted to website/link. <u>Completed</u>			
through planning, protocols,	and enhancing Ohio EMS					
quality improvement programs	Medical director course.					
and licensing/discipline.						
	1.2 Seek statutory authority to	1.2.1	Compile a list of legislative concept and rule needs to require and implement			
	develop and require medical		medical director certification.			
	director certification for all	1.2.2				
	agency medical directors.	1.2.3	Identify stakeholders who would be impacted by the legislative change and			
		124	determine support/opposition of each to proposed change.			
		1.2.4	T I			
		1.2.5	legislative change. Draft language for legislative concept.			
		1.2.5				
Priority Area #4: Medical Direction	(aant ² d)	1.2.0	introduce registation.			
Priority Area #4: Medical Direction	1.3 Re-evaluate the current map and	1.3.1	Develop proposal of realignment of RPAB Regions. <i>Completed</i> .			
		1.3.1	Develop proposal of realignment of RFAB Regions. <u>Completed.</u> Develop implementation plan for RPAB region realignment. <u>Completed.</u>			
	functions of EMS Regional Physician Advisory Board	1.3.2	Revise rules.			
	(RPAB) regions in Ohio to	1.5.5	Revise rules.			
	determine if there can be					
	improvements by redefining roles					
	and aligning with the State's					
	Homeland Security regions or					
	another functional model.					
	unother ranctional model.					

Priority Area #5: Data					
	EMS System Development Committee, Deanna Harris, Chair				
Strategies & Goals	Key Objectives	Action Steps			
1. Improve data collection,	1.1 Get it, make sure it is accurate,	1.1.1 Develop a plan for utilization of data for improvement of EMS System.			
analysis, and use.	and use it for something.	Review and refine the "Data Usage" policy and create a data validation			
		policy.			
		1.1.2 Ensure data availability to key stakeholders and customers for use in local quality assessment and improvement programs.			
		1.1.3 Publish standardized reports on a regular basis for benchmarking and trend			
		analysis. Create and publish an EMFTS board annual report.			
		1.1.4 Create a quality improvement program for EMS based on data and evident-			
		based standards. National effort to create standards – Data Steering			
		<u>Committee</u>			

Priority Area #6: Health & Safety EMS System Development Committee, Deanna Harris, Chair				
Strategies & Goals	Key Objectives	Action Steps		
1. Improve the health and safety of	1.1 Identify the risks to first	1.1.1 Use focus group (public health, hospital, EMS providers), to research and		
all first responders	responders and barriers to the	identify the risks faced by first responders.		
	provision of their health and	1.1.2 Identify those which the Division can have an effect.		
	safety			
	1.2 Reduce the risks and barriers	1.2.1 Identify tools and resources to reduce the risk and remove the barriers.		
		1.2.2 Develop any needed training programs.		
		1.2.3 Identify funding needs and whether grant money can be used.		
1. Ensure that all emergency	1.1 Determine if there is a need for	1.1.1 Identify the number of accidents involving emergency vehicles in Ohio.		
responders can safely operate	driver training	Completed.		
emergency and transport		1.1.2 Identify types of training and availability presently in existence throughout		
vehicles		Ohio. <i>Completed</i> .		
		1.1.3 Determine if there is a need for a requirement for emergency drivers training		
		or other requirements to achieve needed skill. <u>Completed.</u>		
2. Violence in the workplace and	3.1 To be developed by EMS	3.1.1 To be developed by EMS Systems Development Committee.		
assault on providers.	Systems Development	To be developed by Homeland Security Sub-Committee.		
	Committee. To be developed by			
	Homeland Security Sub-			
	Committee.			

	Priority Area #7: Disaster Preparedness				
Homeland Security Sub-Committee, Mark Resanovich, Chair					
	Strategies & Goals	Key Objectives		Action Steps	
1	Establish the role of the State	1.1.	1.1.1	Incorporate the role of the Division of EMS into the State Emergency	
	Division of EMS in	COMPLETED		Operations Plan. <u>Completed.</u>	
	preparedness planning and		1.1.2	Evaluate and modify CHEMPACK plan including the role CHEMPACK	
	disaster response.			Technical Assistance Team <u>Completed.</u>	
2.	Improve state disaster planning	2.1 COMPLETED	2.1.1	Report developed by the EMS-C committee on the needs of children in a	
	to address the needs of children.			disaster planning. <u>Completed.</u>	
	<u>Completed</u>			2.1.1.1 Hold stakeholder meeting for pediatric disaster preparedness.	
				<u>Completed</u>	
				2.1.1.2 Develop outline for needs of children in disaster planning.	
			2.1.2	Complete final outline with stakeholder group.	
				2.1.2.1 Deliver report to Ohio EMS Board.	
			2.1.3	Develop plan to address needs identified.	
				2.1.3.1 Complete final outline with stakeholder group.	
				2.1.3.2 Deliver report to EMS Board.	
				2.1.3.3 Continue meeting with stakeholder group to develop plan.	
			2.1.4	Address needs with relevant parties through Ad Hoc committee	
3.	Develop guidance for Crisis	3.1	3.1.1	Develop criteria for resource utilization in crisis and submit to ODH.	
	Standards of Care (prioritize			Completed. The Ohio Medical Coordination Plan, EMS Annex has been	
	medicines during shortages).			submitted to Carol Jacobson (OHA) and the Ohio Department of Health.	
	<u>Completed</u>			Waiting for response.	

			3.1.2	Work with EMA to identify medical shelter availability in state during disaster.		
4.	Develop a comprehensive data base of EMS resources to be utilized during multiple casualty or mass casualty incident. <u>Completed – maintained by the Ohio Fire Chief's Association and housed with the Columbus Fire Dispatch.</u>	4.1 COMPLETED	4.1.1	Work with Ohio fire Chiefs Emergency Response System and private providers to ensure a comprehensive data base of Ems resources. <i>Completed</i> . Determine resource items to include and develop listing. <i>Completed</i> .		
5.	Active Shooters		5.1.1	Position paper <u>completed</u> , approved by the Board (2/19/2015), and posted to the webpage.		
6.	Violence in the workplace and	To be developed by Homeland	6.1.1	To be developed by the Homeland Security Sub-committee instead of EMS		
	assault on providers.	Security Sub-Committee.(6/17/15)		System Development Committee.		
	Priority Area #8: Specialty Care (ON HIATUS)					
			oc Comn	nittee, VACANT, Chair		
	Strategies & Goals	Key Objectives		Action Steps		
1.	Develop a means of assuring that quality, standardized training exists for EMS personnel and firefighters to acquire certification in specialized areas and formally recognize their eertification education and training through a	1.1 Develop a system for endorsement for EMS in Specialty Care	1.1.1 1.1.2 1.1.3 1.1.4 1.1.5	Create a position paper that explains the process. <u>Completed</u> Receive approval for endorsement concept by Education Committee and EMS Board <u>Completed</u> Identify and seek letters of support from key agencies relevant to EMS specialty care. <u>Completed</u> Review existing law to ensure that it can currently support a state endorsement process. <u>Not permitted by current law.</u> Determine the processes needed for the Division to assure training programs		

Priority Area #9: Community Paramedicine (*** SUNSETTED in 2015)				
	Community Paramedicine	Ad-Hoc	Committee, Deanna Harris, Chair.	
Strategies & Goals	Key Objectives		Action Steps	
2. Improve the care provided to	2.1 Integrate Community	2.1.1	Establish Community Paramedicine ad hoc committee to determine the need	
patients lack resources and	Paramedicine concepts into		and course. <u>Completed</u>	
support to sustain their health.	Ohio EMS standards of care.			
	2.2 Make sure the EMS component	2.2.1	Conduct initial meeting: set goals, determine chairperson, membership and set	
	is integrated into overall		meeting schedule. <u>Completed</u>	
	Community Paramedicine plan	2.2.2	Determine required action steps and timelines to properly vet out. <u>Completed</u>	
	through participation in	2.2.3	Post description of ad hoc committees' work and a cautionary note (from a	
	legislative initiatives and future		legality perspective) to programs offering Community Paramedicine education	
	public health activities.		to EMS providers <i>Completed</i>	
		2.2.4	Develop concept paper. <u>Completed</u>	
		2.2.5	Solicit input from stakeholders. <u>Completed</u>	
		2.2.6	Craft concepts from which legislation or rules can be drafted as it relates to	
			EMS standard of care. <u>Completed</u>	
		2.2.7	Determine how EMS standard of care changes will be carried out by the	
			Division of EMS. <i>Completed (maintain "as is")</i>	
		2.2.8	Meet with DPS legislative staff and Director to obtain support as needed.	
			Completed (ongoing)	
		2.2.9	Assist legislative liaison draft language based on legislative concept as needed.	
		2.2.10	Introduce legislation and offer testimony as needed. Chief Porter Welch,	
			Michelle Fitzgerald & Fire chiefs, have developed language. <u>Completed</u>	
		2.2.11	Identify funding needs. <u>Ongoing</u>	
		2.2.12	Operationalize Community Paramedicine into Ohio EMS. <u>Ongoing</u>	
		2.2.13	Identify if grant funding can be used. <u>Ongoing</u>	

<u>Priority Area #10: Medical Transportation</u> Medical Transportation Committee – Tom Allenstein, Chair

Strategies & Goals	Key Objectives	Action Steps
1. Create effective and	1.1 Rules for Ambulance, Ambulette,	1.1.1 Groups will be assembled for each particular set of rules to review and
enforceable rules	MoICU, and Air are developed	provide recommendation. Groups should include providers within the public
	and reviewed regularly to assure	and private sector to assure that the rules could be met by all providing the
	they are consistently enforced by	particular level of care. <i>Ongoing</i> .
	all inspectors	
	1.2 Rules will be developed such that	1.1.2 Rules will be written such that they meet standards that does not put undue
	they can be complied with by all	financial burden on all providers to meet the standards while maintaining
	providers of medical	necessary equipment that meets the patient's needs. Ongoing.
	transportation.	
2. Develop a plan to work with	2.1 Consultation and referral to other	2.1.1 All items are brought before the committee, will be assessed for overlap with
other related committees	committees should be made on	other committees and share them with those groups prior to acting on the
	items that may have overlap to	items.
	assure full input is gathered.	