



Dudley H.A. Wright II, Chair
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Dr. Carol Cunningham, State Medical Director

IMPORTANT NOTICE

TO: All Licensed Medical Transportation Providers
FROM: Division of EMS, Medical Transportation Section
DATE: November 8, 2019
RE: New MTLs Online Applications and Forms

The Division of EMS Medical Transportation Section is working on a new online application system called Medical Transportation Licensing System Online (MTLS online). The new system will eliminate all paper applications and forms, allowing licensed ambulance, ambulette, mobile intensive care, and air medical services to more efficiently manage their medical transportation license(s) online. New and existing medical transportation services will create their own account in the system to view existing information, make updates and changes, and renew their license(s) online. Paper checks, money orders and cash will no longer be accepted. All fees must be paid via credit card or Automated Clearing House (ACH). Please note that the ACH payment option does not require additional processing fees unlike some other payment methods. The new system is scheduled to go live in early 2020.

This notice is intended to make licensed medical transportation services aware of and help you prepare for the upcoming changes. We will keep you updated on the progress of the new system and provide additional information in order for you to be ready when the new system goes into effect.

Please feel free to contact the Division of EMS Medical Transportation Section at (800) 233-0785 or (614) 466-9447 if you have any questions.